

## Welcome aboard

Useful information to ensure the best possible flying experience.

### Check-in

• **ARRIVAL** We recommend that you arrive at the airport to check in a minimum of two hours prior to your scheduled time of departure. Check-in closes 45 minutes before departure, at which point LIAT reserves the right to cancel the reservations of any passenger who has not yet checked in.

• **CONNECTING FLIGHTS** It is the passenger's responsibility when making bookings to allow adequate time for baggage collection and rechecking if connecting to another carrier. We recommend at least 150 minutes between international connecting flights.

• **DEPARTURE GATES** Once checked in, passengers must present themselves at the departure gate and be ready to board their flight no later than 30 minutes prior to departure. Passengers not in the boarding area by this specified time prior to scheduled departure are subject to seat cancellation.

### Documentation

Travelling on the LIAT network is considered international travel. All customers are required to present proof of identity such as a valid government-issued photo ID and proof of citizenship such as a passport at the LIAT check-in counter. Passengers must also be in possession of a copy of their itinerary as proof of their onward or return journey.

### Baggage

• **LUGGAGE** The free baggage allowance for all LIAT services is a maximum of 50 lbs (23 kgs) per adult or child passenger. The allowance may be contained in up to two pieces of baggage, with the maximum overall size per piece being 62 inches (157cms). LIAT will not accept any piece of baggage that weighs more than 32kg.

• **HAND BAGGAGE** Passengers are allowed one piece of cabin baggage, inclusive of a laptop, at a maximum weight of 15lbs (7kgs) and maximum overall dimensions of 36ins (91cm).

• **EXCESS BAGGAGE.** Pieces in excess of the above allowance will be subject to excess baggage charges and will be accepted on a space available (standby) basis.

• **EMBARGOES.** During particularly busy periods LIAT places additional limitations on checked baggage on certain routes. System-wide embargo periods are December 1 to January 15 and July 1 to September 10.

• **FREE BAGGAGE.** There are a few select items which LIAT will allow to be carried onboard in addition to the allowances above. These include, but are not restricted to, items such as a lady's handbag or purse, overcoat, child's push-chair, umbrella, walking stick, camera&hellip;

• **PACKING** Lock and label your baggage inside and out. Do not pack any prohibited materials and never accept a package from someone you do not know. Ensure bags are secure and in good condition.

For full information please refer to our Baggage Acceptance Policy on [www.liat.com](http://www.liat.com)

### Security

Your checked and carry-on baggage may be subject to security screening. There are some items which are prohibited in carry-on baggage and some items which are prohibited in checked baggage. Generally you are prohibited from carrying dangerous goods, restricted items such as flammable liquids, compressed gases, corrosive, magnetised or radioactive materials, toxic and infectious substances and sharp or other dangerous objects.

To avoid delays during the passenger screening process, we recommend that you place items such as jewellery, keys, cell phones etc. in your carry-on baggage.

## Children/Minors

One child over seven days old and under twenty-four months of age not occupying a seat is carried at a fee of USD10.00 when included in the booking of the accompanying adult passenger. Accompanying children aged 2 to 11 will be charged the applicable child fare for the flight.

### • Unaccompanied minors

LIAT's Unaccompanied Minor (UM) Policy caters primarily for children from 5 to 11. Parents wishing for a young person (YP) of 12 to 15 years to travel with supervision will be allowed to do so as per UM policy. An unaccompanied minor will be charged the applicable child fare for the flight in addition to a service fee of USD25.00. For full terms of acceptance, view our Unaccompanied Minor Policy at [www.liat.com](http://www.liat.com)

## Pets

Pets are defined as dogs, cats and domestic birds. LIAT will accept pets for carriage in the aircraft checked baggage compartment only. Prior notice of at least twenty-four hours must be given and transportation of pets require import/export licenses and veterinary clearances.

## Booking amendments

• CHANGES LIAT fares are non-refundable. Passengers are allowed to change their reservations up to three hours before the scheduled departure time of their intended flight. Online changes can be made at a charge of USD20.00 per segment plus any difference in fare. Changes made by contacting LIAT at [reservations@liatairline.com](mailto:reservations@liatairline.com) or by calling 1-888-844-5428 are at a charge of USD25.00 per segment.

• CANCELLATIONS. Bookings that are cancelled at least three hours before the scheduled time of departure may qualify for some portion of credit on application. If you do not cancel at least three hours prior to the scheduled departure time of your flight, do not show up for your flight, or do not board the aircraft for any reason, your reservations will be automatically cancelled and you will forfeit their value.

## Electronic Equipment and Personal Devices

All portable electronic devices must remain off and property stowed during taxi, take-off, approach and landing until the plane is at the gate and the seatbelt sign is turned off. Your Flight Attendant will tell you when you may use approved portable electronic devices in-flight.

• Devices with transmitting capabilities may only be used if the transmit capability is turned off and can be verified by the Flight Attendant (ie combination cell phones/PDA devices or laptop computers with wireless capabilities).

• The use of cell phones (to make or receive calls), two-way pagers, radios, TV sets, any remote-controlled equipment (ie DVD, CD, games, or toy remote controls), a cordless computer mouse, commercial TV cameras, or Global Positioning Systems are prohibited during flight.

• Radio transmission using personal communications and navigation systems (ie walkie-talkies, two-way pagers, or wireless headphones) is prohibited, as it may interfere with the aircraft's communication and navigation systems.

• Devices that could cause damage to equipment or that may diminish the design, function, or capability of the aircraft may be prohibited.

• You may use audio and video devices only with the headset.

• Use of still and video cameras, film or digital, is permitting only for recording personal events. Photography or video recording of the airline personnel, equipment, or procedures is strictly prohibited.